

Dear Sir/Madam

In our last Communication in the subject we had made an offer of discounting the bus fee by 30% for the duration of the lockdown due to non-consumption of fuel. Subsequent to the lifting of lockdown we are given to understand that the schools may not be permitted to open anytime soon and the schools may need to cut costs further to relieve the burden on the parents already stressed due to the loss of economic buoyancy.

We appreciate the necessity of giving further relief to the parents but at the same time taking measures that do not compromise on the safety of the trips when services do resume.

We have had to take the painful decision of relieving some of our peripheral workers of their duties and also, much against our wishes, suspended some of our paid third-party services like security and GSP tracking.

We have also engaged our drivers and escorts in a dialogue to convince them to take a salary cut until the services resume.

We are happy to inform you that these ongoing measures may add up to 15-18 % further reduction. However, as a measure of our commitment to the cause we announce a 20% reduction in addition to the 30% already offered earlier, beginning July 1, 2020.

Hence, it is my sincere request to parents to continue to pay 50% of the bus fees w.e.f. July 1, 2020 until the services resume. This will ensure we can take care of the basics to maintain the safety standards of our fleet in addition to keeping on board our faithful and time-tested drivers / Helpers & Lady escorts.

We join you in your prayers to an early return to normalcy and the safety of our children.

Team Urban Paribahan Transport Services Pvt. Ltd